Emergency Procedures and Contacts

The following will be posted in all vehicles.

- In the event of any <u>emergency</u>, injury or accident requiring immediate assistance CALL 911 FIRST, then contact the A Goff office at 800 459-5465. If no answer call (in order) Dan Goff at 434-531-5272, Bill Long 434-5315270, Margaret Depremo 434-825-3381, Carol Barbosa 434-531-7310, Andre Ferreira 434-531-5271.
- In the event of a <u>non-serious illness</u> contact the A Goff office at 800 459-5465 call (in order) Dan Goff at 434-531-5272, Bill Long 434-5315270, Margaret Depremo 434-825-3381, Carol Barbosa 434-531-7310, Andre Ferreira 434-531-5271 and request guidance.
- 3. In the event of serious <u>behavioral problems</u> CALL 911 FIRST, then remove the keys to the vehicle and evacuate all passengers to well-lit, safe area if possible. If the behavioral problems are not serious but have the potential to escalate, contact the A Goff office at 800 459-5465, (in order) Dan Goff at 434-531-5272, Bill Long 434-5315270, Margaret Depremo 434-825-3381, Carol Barbosa 434-531-7310, Andre Ferreira 434-531-5271. and request guidance.
- 4. In the event of <u>mechanical issues</u> or any breakdown or unsafe vehicle operating condition, evacuate the vehicle if needed. Then contact the A Goff office at 800 459-5465 AND Gator Wallace at 434-531-7311. If no answer, call (in order) Dan Goff at 434-531-5272, Bill Long 434-5315270, Margaret Depremo 434-825-3381, Carol Barbosa 434-531-7310, Andre Ferreira 434-531-5271 and request guidance.
- 5. Maintain a <u>log of any unusual occurrences</u> on your trip including: accidents, breakdowns, injuries, ill guests, behavioral problems, mechanical items and any other issues which are outside the realm of normal operations. Keep a log of the name and phone number of any person you contact during the event and its remediation; as well as, the time of all calls. Attached the log to your run sheet at the end of the night.