

INCLEMENT WEATHER ADVISORY

WE ARE KEEPING A CLOSE EYE ON THE DEVELOPING WEATHER SITUATION AND WE ARE ASKING OUR STAFF TO REPORT WHAT THEY SEE AND EXPERIENCE.

AS A RESULT OF THE POTENTIAL EFFECTS OF THIS WEATHER EVENT, WE ARE NOTIFYING ALL OF OUR CLIENTS WHO HAVE TRANSPORTATION BOOKED DURING THE IMPACTED PERIOD THAT THEY MAY CANCEL THEIR RESERVATIONS, AT NO CHARGE, PROVIDED THAT THE CANCELLATION IS DONE AT LEAST 8 HOURS PRIOR TO THE PICKUP TIME.

A GOFF RESERVES THE RIGHT TO DETERMINE IF A TRIP NEEDS TO BE CANCELLED DUE TO WEATHER AND, IF SO, IT MAY CANCEL AT ANY TIME AND RETURN ANY FARE PREVIOUSLY COLLECTED WITH NO COMPENSATION DUE TO THE CLIENTS/PASSENGERS.

WE HAVE DEVELOPED A SCALE OF THE IMPACT ON DELAYS, VEHICLE CHOICES AND PRICING ADJUSTMENTS.

RIGHT NOW WE THINK SERVICE MAY BE DISRUPTED DURING THE TIME PERIOD OF YOUR RESERVATION AND HAVE INDICATED THE LEVEL OF DISRUPTION ANTICIPATED. THAT LEVEL MAY BE INCREASED OR DECREASED AS CONDITIONS WARRANT.

PLEASE REVIEW THE SCALE BELOW TO DETERMINE THE EFFECT OF THE ADVISORY LEVEL INDICATED.

Weather Related Service Disruptions Notice and Pricing Scale

We have determined that your itinerary includes a time period likely to be impacted by inclement weather. We have given you an estimate of the service level we expect to be operating under during your travel. We make adjustments to our vehicle offerings and pricing structure based on the service level in effect. Below you will find descriptions of the various service levels offered and what to expect. This is an estimate only based on currently anticipated conditions.

Level 1 DISRUPTED SERVICE – All vehicle options and pricing remain the same; however, pickup times are not guaranteed. Travelers are advised of the possibility of delayed travel times and the increased usage of replacement vehicles (for example SUV's instead of Sedans, Minibuses instead of Vans, etc.). The pricing is based on the vehicle selected by the customer, not the vehicle actually used.

Level 2 HOURLY SERVICE ONLY - All vehicle options remain the same. Flat rate pricing is suspended and replaced with regular hourly, round-trip pricing where the time starts and stops at our closest terminal to the client pickup. Travelers are advised of the possibility of delayed travel times and the increased usage of replacement vehicles (for example SUV's instead of Sedans, Minibuses instead of Vans, etc.). The pricing is based on the vehicle selected by the customer, not the vehicle actually used.

Level 3 VERY LIMITED SERVICE – Vehicles used are limited to SUV's, Minibuses and Motor Coaches. Flat rate pricing is suspended and replaced with regular hourly, round-trip pricing where the time starts and stops at our closest terminal to the client pickup. Travelers are advised of the possibility of delayed travel times and the increased usage of replacement vehicles (for example SUV's instead of Sedans, Minibuses instead of Vans, etc.). The pricing is based on the vehicle selected by the customer, not the vehicle actually used.

Level 4 EMERGENCY SERVICE ONLY – Vehicle used are limited to SUV's and Motor Coaches. Flat rate pricing is suspended and replaced with hourly, round-trip pricing at double the normal rate. The time starts and stops at our closest terminal to the client pickup. Travelers are advised of the possibility of delayed travel times. The vehicle is selected by the company. The pricing is based on the vehicle actually used. Any additional charges, such as hotel accommodations for the driving staff, on-road rescue, etc are the responsibility of the client.

Level 5 SUSPENSION – All service suspended.

ALL WEATHER EVENTS can cause unexpected issues. Telephones, fax machines and cell phones may not work. Text, email and other electronic communication methods can be unreliable. Rest assured we will work diligently to provide the best in safe transportation during these times.